This guide provides step-by-step instructions for new users on getting started with the American Cancer Society Volunteer Learning Center.

The Volunteer Learning Center (VLC) is an American Cancer Society website designed to teach and train Society volunteers nationwide. At their convenience, volunteers may access training courses for their roles, learn about the American Cancer Society, and develop functional skills.

**Step 1:** Visit volunteerlearning.cancer.org

**Step 2:** If you have a log-in account for another American Cancer Society website you may have a Society Account already. Examples of other Society websites include Service Match, Relay for Life, and Making Strides Against Breast Cancer. Please select “Log in” and enter your Society Account credentials.

If you do not have a Society Account, or you are not sure, please select “Create Account” at the top right-hand corner of the screen.
Step 3: If you clicked “Log in” you will be presented with entering your email as your username and a password you have previously selected. If you need to reset your password, click the “Forgot Password” link just to the right of the orange Log In button.

If you clicked “Create Account” you will be presented with creating an account using an email address or a social login.
**Step 4:** Once you have logged-in with an existing Society Account, or created a new one, you will be prompted to fill out a few additional pieces of information to ensure your training is recorded accurately in your Volunteer Profile. Once you have completed the required fields, click “Save Changes” and you will be returned to the Home Page of the Volunteer Learning Center.

To begin navigating to the Service Match Trainings and Materials: Select ‘Find Courses’ and click on the ‘Road To Recovery’ category. Then click the ‘Service Match’ sub-category.
Select the Service Match Volunteer Driver On Demand Training course. You will be prompted to enroll into the course and then will be able to launch the training.

All users must receive an emailed invitation to join the Service Match tool for the first time. After you complete the training, you will receive an email invitation within 2-3 days.

If you have questions getting started or need general navigation assistance, please call 1-855-227-9321.

Thank you for volunteering for the American Cancer Society!