Supplier Actionable Notification (SAN) is a method by which suppliers can transact with the American Cancer Society (ACS) electronically using their email. ACS uses Coupa as our procure-to-pay system; internally we call it ACS Marketplace.

Suppliers will receive an email from do_not_reply@cancer.coupahost.com that contains a purchase order. Suppliers can acknowledge the purchase order and create an invoice using that same email notification. Submitting your invoice electronically is easy to do and ensures accurate and faster payment.

Refer to Resources for Suppliers for additional Coupa step guides and reference materials.
Acknowledging the PO

1. In the email, click **Acknowledge PO**.

A new window will open in your browser showing the PO details for your review, including:

- PO number
- Status
- Order date
- Revision date
- Requester name and email
- Payment terms
- iContract #
- Delivery instructions
- Pick up instructions
- Ship to address

2. Check the **Acknowledged** checkbox.
Create the Invoice

After you have provided the goods or services, open the PO email and follow the steps below to create your invoice.

1. Click Create Invoice.
   This will open the purchase order.

   ![Create Invoice Step 1](image-url)
2. In the purchase order, click **Create Invoice**.

**NOTE:** If this is the first time invoicing us electronically and you see a popup box that states, “No Invoice From Addresses to choose from” you may need to create a Remit-To address. Please refer to the Create a New Remit-To Address section for details on how to do this.
Complete the following fields to create the invoice:

3. Type in your **Invoice #**.
4. Add your **Invoice Date** by clicking the calendar icon (defaults to the current date).
5. Ensure the **Invoice From**, **Remit-To**, and **Ship From Address** are correct. If you need to update any of the addresses, click the magnifying glass next to the address.
6. **Optional**: Click **Attachments Add File** to upload a copy of your invoice, **URL** to provide a link, or **Text** to add written information.

7. **Delete any lines of the purchase order you are not invoicing against by clicking the red “x”**
8. Verify/update the **Quantity** or **Price** on the line you are invoicing.
9. Click **Add Line** if the invoice requires additional lines. (All lines of the PO will automatically populate on the corresponding invoice. **Note:** adding items to the order will require the invoice to route for review and approval before payment can occur.
10. Enter applicable **shipping**, **handling**, **misc.**, and **tax** amounts.
11. Ensure the checkbox for emailed status updates is checked, if you wish to receive status updates. (This is checked by default).
12. Click **Calculate**.
13. Click **Submit**.
14. If you need to communicate with your ACS staff contact regarding this transaction, utilize the **Comments** section at the bottom of the invoice. This will ensure all communications remain in the document for future reference. Simply type your message in the comment field and click **Add Comment**.

15. Click **Send Invoice**.

Once the Invoice is approved, you will receive an approval notification via email.

If you need to check invoice payment status, please contact [customerservice@cancer.org](mailto:customerservice@cancer.org).
Create a New Remit-To Address

If this is the first purchase order you are flipping into an invoice from ACS, you may need to create a Remit-To address.

1. Click Create New Remit-To.

2. A pop-up window will appear. Complete the required fields. (Required fields are marked with a red *.)

3. Click Create and Use.